

Problems

- Wrong linking or non linking of IGM no. with VCN number by the Shipping Agents. → **Ask your Shipping Agent to link the correct IGM into PCS through VCN link message.**
- Delay in submission of IGM at Custom → **SA should submit IGM at least three days in advance before vessel berthing**
- Submission of incomplete IGM or Modification /Addition in Bill of Lading(BL) → **Submit the modified/Additional IGM in custom 1.0 to EDP if Grant of Entry In is granted by custom**
- Delay in receiving of IGM at PCS from Custom (8 to 10 hrs) → **Wharfage noting should be done one day after submission of IGM at Custom. Agents may confirm from CDC before applying for wharfage noting**

- **IGM Line No, Sub line no, BL number are not entered correctly** → Agents are advised to enter correct IGM Line number as submitted into custom, Sub line Number as 0 and BL number as submitted in Custom (Ex.' 01' is not 1 it is '01' only)
- **CARGO TYPE is not entered correctly** → Agents should check cargo type correctly before entering into PCS as different cargo type is attracting different charges as per Scale of Rate
- **Error in Bill to Party & Agency Code** → Agents are advised to enter your party code not any other data into this column as system is generating voucher/bill on this code which will reflecting while you make payment otherwise system will take agency code as default code and will generate voucher on that code

- **Measurement of unit is not matching with the custom data → Agents are advised that they should submit the Custom Data as per the Kandla Port Scale of Rates**
- **Not selecting proper Wharfage Type into the PCS → Use internet explore as browser and also make sure that wharfage type is as per the scale of rate which you are seeking**
- **Voucher pending problem → Agents are advised to get minimum 4 mbps speed internet into their office and get ready with all are required information before making payment. It is also advised that UPS should also available with your computer and modem of broadband. It also advised that agents should have alternative bank for PCS payment in case of merchant code error in HDFC bank**

- **Port of Origin/Destination is not matching** → There is mismatch found in custom data and PCS data. EDP has already corrected/updated Kandla Port database. However agents are advised to check the port code of six digit (xxxxx1) while filing information at custom in all the cases. Last digit 1 is must in all port codes.
- **Mixing of Vessel assessment Charges with contribution to sea farer association** → Agents are advised not to mix the sea farer association contribution with any vessel assessment charges as sea farer association are directly credited to respective finance code. Pl. select voucher type as income in case of sea farer association contribution.