

## **Deendayal Port Authority**

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## Sub: Two factor authentication and updating of mobile numbers in the Access Port EBS application - req

As per RFP for Port ERP/EBS, the EBS Application Access should be protected via Two Factor Authentication such that the MPLS should be a private and dedicated network only providing connection between required and identified Port Officials.

Also, the authentication feature for users are Login ID with Password and One Time Password (OTP) to be implemented as part of the EBS solution.

In this connection, the matter was discussed in the last Common Central Meeting (10.12.2024) followed by IPA meeting dated: 11.12.2024 and decided to enable the Two Factor Authentication for accessing the Port EBS Application. Also, the authentication feature for users are Login ID with Password and One Time Password (OTP).

To implement the Authentication feature for receiving SMS or OTP, the Mobile number registered in the EBS portal to be active. In this regard, IPA has requested to take necessary action for Update /Change/Modify/ Correct/Validate the registered mobile number in the EBS portal for receiving SMS or OTP and to implement Two Factor Authentication. Also, an action taken report need to be submitted to IPA on or before by 25.12.2024.

IPA has further stated that the two Factor Authentication for accessing the Port EBS Application shall be commenced from 01.03.2025.

For change of mobile number by the DPA official EBS help desk may be approached for raising ticket through E-mail: - support.dpa@ebsmail.indianpcs.gov.in Information needed and for raising ticket through Helpline Phone number:- +91 - 2836 - 299710 OR +91 - 2836 - 299710299714

Therefore, all the officials using the EBS portal are requested to kindly update their Mobile Number in the EBS portal and in case of any technical difficulty the matter may be brought to the notice of EDP offices, to resolve the issue and update the mobile numbers of officials in the EBS Portal.

Early action in the matter is requested.

SECRETARY/FA&CAO/DC/CE/CME/TM/CMO/COM/DY. CVO

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